Privacy Policy

Your privacy is important to Weintek Labs, Inc. (“Weintek”) so we’ve developed a Privacy Policy that covers how we collect, use, disclose, and store your personal data. Please take a moment to familiarize yourself with our privacy practices and contact us if you have any questions.

Collection and Use of Personal Information

When visiting Weintek’s websites, using Weintek’s products (including hardware software, and applications), or through your interaction with us, Weintek may collect the following personal data about you:

- Personal data that you actively and voluntarily provide to us (e.g., when registering, contacting us with your inquiries or participating in surveys, etc.), including but not limited to name, e-mail address, telephone number, information submitted as part of a support request, comments or forum posts, etc.; and

- Information that is automatically sent to us by your web browser or device, such as your IP-address, device type, browser type, referring site, sites accessed during your visit, the date and time of each visitor request.

We process your personal data for the following purposes:

- To verify your identity and to determine appropriate services;
- To improve our products and services (e.g. update or debug our products, develop new products, provide technical support, etc.);
- To keep you posted on our latest product announcements, software updates, upcoming events, and to deliver marketing materials, advertisement, technical related knowledge or information, etc., however, if you don’t want to be on our mailing list, you can opt out anytime by using unsubscribe link;
- To carry out our business activities (e.g. data analysis, improve the efficiency of our services, etc.);
- To answer and fulfill your specific requests;
- To communicate with you for the events you participate; or
- To establish or preserve a legal claim or defense, or to meet legal and regulatory requirements in accordance with the applicable laws.
Cookies and other similar technologies
A 'cookie' is a small piece of data sent by a web server to be stored on a user’s device. We use cookies or other similar technologies (such as web beacons) on our websites to identify your web preferences for our reference in order to provide you with better services. Our websites may contain cookies, web beacons or other similar technologies collected from third parties.

You can configure your browser to not accept cookies if you choose, however, if you disable your cookies, you may not be able to use some of the personalized services or participate in some of the activities on the websites.

Google Analytics
Our website uses Google Analytics, a service which transmits website traffic data to Google servers in the United States. Google Analytics does not identify individual users or associate your IP address with any other data held by Google. We use reports provided by Google Analytics to help us understand website traffic and webpage usage.

By using this website, you consent to the processing of data about you by Google in the manner described in Google’s Privacy Policy and for the purposes set out above. You can opt out of Google Analytics if you disable or refuse the cookie, disable JavaScript, or use the opt-out service provided by Google.

Links to other websites
This Privacy Policy applies only to our websites and not to other websites or applications operated by third parties. We may provide links to other websites and applications which we believe may be of interest to you. We are not responsible for the privacy practices of such other websites or applications.

Disclosure of personal data
We reserve the right to disclose any personal data we have concerning you if we are compelled to do so by a court of law or lawfully requested to do so by a governmental entity or if we determine it is necessary or desirable to comply with the law or to protect or defend our rights or property in accordance with applicable laws.

Protection of personal data
We take the security of your personal data very seriously. Weintek’s websites or online services protect your personal data during transit using encryption such as Transport Layer Security (TLS). When your personal data is stored by us, we use computer systems with limited access housed in facilities using physical security measures. Your personal data is stored in encryption form. Unfortunately, no data transmission over the Internet or data storage system can be guaranteed to be 100% secure. If you have reason to believe that your interaction with us is no longer secure, please immediately notify us in accordance with the “Data Privacy Contact” section below.
Retention Periods
Unless indicated otherwise at the time of the collection of your personal data (e.g. within a form completed by you), we erase your personal data if the retention of that personal data is no longer necessary (i) for the purposes for which they were collected or otherwise processed, or (ii) to comply with legal obligations (such as retention obligations under tax or commercial laws).

Withdraw consent
In case you declared your consent for the processing of certain personal data by us, you have the right to withdraw the consent at any time with future effect, i.e. the withdrawal of the consent does not affect the lawfulness of processing based on the consent before its withdrawal. If the consent is withdrawn, we may only further process the personal data where there is another legal ground for the processing.

Your rights
Under applicable data protection law you may have the right to:

- Obtain from Weintek confirmation as to whether or not personal data concerning you are being processed, and where that is the case, access to the personal data;
- Obtain from Weintek the rectification of inaccurate personal data concerning you;
- Obtain from Weintek the erasure of your personal data;
- Obtain from Weintek restriction of processing regarding your personal data;
- Data portability concerning personal data, which you actively provided; and
- Object, on grounds relating to your particular situation, to processing of personal data concerning you.

Data Privacy Contact
If you have any questions or concerns about Weintek’s Privacy Policy or data processing, or in case you wish to exercise any of your data privacy related rights, you could mail us at below address or contact us at: salesmail@weintek.com

9F., No.910, Zhongzheng Rd., Zhonghe Dist., New Taipei City 23586, Taiwan

We may update its Privacy Policy from time to time. When we change the policy in a material way, a notice will be posted on our website along with the updated Privacy Policy.